



# NCJIS Mod Civil Business News

*Leading the way to a safer Nevada.*

A newsletter for our civil business stakeholders brought to you by the Nevada Department of Public Safety.

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## NCJIS Modernization Program Overview



The **NCJIS Modernization Program** is on track and moving ahead smoothly and methodically. Here is an update for our civil business stakeholders on what to expect, and when.

Although current activities are heavily focused on training and rollout for our criminal justice community, be assured our work on civil business solutions are on the horizon. The NCJIS Modernization Team will shift focus to these new applications in early 2023. At that time, we will start building the rollout plan for the new civil applications, along with the training plan, schedule, and materials. See what to expect in the next section below.

## Training News



Here is a high-level view of the latest information for the NCJIS Modernization training program in development. It will be carried out in stages among civil business groups across the State of Nevada starting in Spring 2023.

By **Spring 2023**, civil business stakeholders should expect materials, videos, and other forms of training, and support.



**Note:**

- In person training is preferred but is contingent upon COVID-19 limitations and/or business preferences.
- Learning support to businesses will be provided by RCCD as long as is needed, following implementation of the new solution.

## Change Management News



**Change Management will reengage with our civil business change ambassadors to provide a program update and look ahead to planned activities on the horizon for Year 2023. Here's what to expect:**

**Civil Change Ambassador Meeting.** Civil business change ambassadors will be invited to a Team meeting in November 2021; exact dates to be determined. An overview of the topics that will be covered include:

Timeline

Major Milestones

Planned Surveys

Planned Training

**Change Ambassador Enrollment.** Civil business client organizations that are “super users,” those engaging with the Nevada Department of Public Safety’s Records, Communications and Compliance Division (RCCD) on a high-volume basis, are encouraged to enlist a representative to serve as change ambassador and key point-of-contact. As the NCJIS Modernization effort shifts to civil applications, we will reach out with surveys and touch point meetings, especially as we move closer to user training.

Follow this Smartsheet link to sign up your change ambassador today!

[Change Ambassador Submission Form](#)

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The NCJIS Program Team’s top priority is to provide constant communication and gain important feedback from our valued stakeholders.

**Visit the NCJIS Modernization web page to find:**

Contact Information

Presentations

Newsletters

Documents

Surveys

<https://rccd.nv.gov/Services/NCJISMod/>

Need help or additional information? Call the new NCJIS Modernization Customer Service phone number: 775-687-7263.

Contact us by e-mail: [NCJISMod@dps.state.nv.us](mailto:NCJISMod@dps.state.nv.us).

*With great appreciation from the NCJIS program management team.*

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